

FREQUENTLY ASKED QUESTIONS

- 1. What is my policy number?** AMH9026816
- 2. Am I required to use the Family Medical Clinic (Harvard)?** In order to provide a more affordable health insurance policy, this plan is designed to provide benefits for services NOT available from the FMC/Harvard clinics, which are paid by your Student Health Fee. Therefore, students must use the resources available from the FMC/Harvard clinics prior to seeking treatment from a PPO provider. Exceptions to the referral requirement are provided on page 4 of the student health insurance booklet.
- 3. Am I required to enroll in this insurance plan?** The University requires all students to purchase this insurance plan or provide proof of acceptable alternate insurance coverage prior to enrollment each semester.
- 4. How/Where do I pay for the insurance?** Students and their eligible dependents may enroll online at macori.com or complete the enrollment form and follow the payment instructions listed on the form. Enrollment forms are available at macori.com.
- 5. What is the deadline to purchase the insurance?** The University requires all students to enroll in this plan or provide proof of other insurance at each registration. Deadline dates are provided on page 1 of the student health insurance booklet. Booklets are available at macori.com.
- 6. What if I get married or have a child after the enrollment deadline and want to add my Dependent?** Students may elect to purchase coverage for dependents after the deadline if the enrollment form and premium are received within 31 days of a change in family composition due to marriage, birth of a child or divorce. Proof is required at the time the enrollment form is submitted.
- 7. If I enroll in this Plan, do I also need to purchase Medical Evacuation and Repatriation Coverage?** No. The Medical Evacuation and Repatriation Coverage is included.