



What You Need to Know as Soon as You Reach Campus:

1. Where to find OU's Student Health Plan Information:

www.macori.com/OU

- An orientation PowerPoint with sound and a link to YouTube is available at this link.
- View your "Guide to Understanding Your Plan" at the same link.

2. Locate OU Health Services

- This is OU's medical facility for OU students. They are on-campus for you. Their address is: 620 Elm Avenue, Norman, OK.

3. Applies to International Students Only - If you have medical insurance through an employer (job-based plan) or provided by your home country that meets OU's waiver criteria, you may wish to waive the fee for coverage under OU's Student Health Plan. Waiver Guidelines and Deadline Information may be viewed at: www.macori.com/OU

4. OU's Student Health Plan Rules

- While in the Norman area you need to first seek treatment at OU Health Services.
- If you sought treatment for a medical emergency or you were out of the area, you must contact OU Health Services for a written referral within 48 hours (or as soon as they re-open, if it is a holiday). This information is on your ID card.

Getting the Most Benefits from Your OU Student Health Plan

Learn how to locate a Preferred Provider Organization (PPO) medical provider, doctor, emergency clinic or hospital. Find the “Locate a Provider” link at:

www.macori.com/OU This information is on your ID card.

- You may download an ID card at: www.macori.com/OU

When medical care is needed, these are the steps:

- If on campus, or in the Norman area, go to OU Health Services. They will either treat you or **issue a written referral** to a PPO medical facility. (Exceptions are listed in your “Guide to Understanding the Plan”).
- After treatment at a medical Provider other than OU Health Services, you will need to send the following information to Macori in order to have your medical bills processed at the greatest level of benefits:
 1. File a claim (Claim Forms are available online at: www.macori.com/OU)
 2. Send the bills to Macori
 3. Send a copy of your written OU Health Services Referral to Macori. Note: the amount of reimbursement will be less if you do not include this. You must obtain the referral within 48 hours of treatment if treatment was received out side of OU Health Services.
 4. Help is available :
 - a) Macori Administration Telephone #: 800-285-8133
 - b) Website: www.macori.com/OU
 - c) “View My Account” at: www.macori.com/OU. This link shows your coverage and claims.
 - d) Your on-campus Student Health Plan Office.